

# EMBEDDED RT Ltd Quality Policy

At EMBEDDED RT Ltd, delivering high-quality products is at the core of our mission to earn and maintain the trust and satisfaction of our customers. Our commitment to quality is embedded in every aspect of our operations and reflects our dedication to excellence.

## Guiding Principles of Our Quality Policy:

- ✚ **Customer-Centric Development:** Consistently meet and exceed customer expectations by delivering products that adhere to their specific requirements through high-quality development services.
- ✚ **Continuous Improvement:** Foster a culture of quality by developing measurable indicators, embracing learning opportunities from discrepancies, and implementing enhancements in all processes.
- ✚ **Process Control and Consistency:** Define, monitor, and control service processes and inspections to ensure the integrity of development deliverables.
- ✚ **Cost Efficiency Through Quality:** Implement effective quality assurance measures to optimize operations, minimize unnecessary expenses, and enhance overall company efficiency.
- ✚ **Supplier and Contractor Oversight:** Rigorously evaluate and manage suppliers and contractors to ensure consistent quality across all partnerships.
- ✚ **Regulatory Compliance:** Operate in full compliance with applicable laws, regulations, and standards.
- ✚ **Workforce Excellence:** Invest in the professional development of our team through regular training and skill enhancement programs.
- ✚ **Adherence to International Standards:** Maintain and apply the ISO 9001:2015 and ISO/IEC 90003 Quality Management Standard throughout our operations.
- ✚ **Ongoing System Improvement:** Continuously enhance the effectiveness and robustness of our Quality Management System.

**Our Commitment to Excellence:** EMBEDDED RT Ltd is dedicated to ongoing improvement in all areas of our business to deliver unparalleled value and reliability to our customers. Management actively communicates the importance of quality and ensures all employees understand and follow the established procedures through comprehensive training programs.

CEO Ela Zahra M. Date 26/12/2024